

NUconnect Internet Access

NUconnect's fiber network gives you superior access to the Internet with the fastest speed in our area--up to 1Gbps. From gaming, to streaming, to sharing photos and videos with friends, or simply browsing websites and checking email, we have an Internet plan that matches your needs--with no data caps!

In some areas where fiber service is not available, NUconnect offers Fixed Wireless Access Internet service. This service is priced at \$64.95 and is a variable speed dependent on line of sight coverage.

Plans & Rates⁺

INTERNET SPEED

500 Mbps Down x 500 Mbps Up	\$44.95
1 Gbps Down x 1 Gbps Up	\$64.95

PREMIUM WIFI SERVICE

\$9.95

Stay connected the easy way! Premium WiFi service from NUconnect is your worry free solution to WiFi. For only pennies a day, you can have a reliable, stress-free WiFi experience. Personalize your network. Manage who's online. Have access to Parental controls and create guest WiFi networks. All through the Smart Home App...with no upfront costs! NUconnect provides the equipment and setup. All for only \$9.95 per month.

NUconnect Home Telephone

With crystal-clear quality and a reliable connection, home phone service from NUconnect is both dependable and affordable. One low monthly rate gives you unlimited local and long distance calling, plus a suite of features including caller ID, call waiting. In most cases, you can even keep your existing phone number.⁺⁺

Unlimited Local & Long Distance Calling⁺⁺⁺ \$32.95
Plus taxes and fees

⁺ Many factors affect speed. Speeds cannot be guaranteed.

⁺⁺ Most numbers are eligible to be ported. However there are a variety of factors that can affect your number's porting eligibility.

⁺⁺⁺ Does not include International Calls. Calling Card recommended for International calling.

Taxes and fees will be shown separately on your monthly bill. These include state and federal taxes, E-911 fees, and usage fees.

Service Rates

Installation & Repair

Phone Installation	\$30.00
Data (Internet) Installation	\$10.00
New, Standard Aerial Installation	\$50.00
New, Standard Underground Installation	\$75.00
Simple Service Change Order	\$10.00
Complex Service Change Order	\$25.00
Add'l Standard Outlet (at Install)	\$35.00
Add'l Standard Outlet (Separate Trip)	\$50.00
Add'l Outlet Complex (at Install)	\$50.00
Add'l Outlet Complex (Separate Trip)	\$75.00
Wall Fish	\$75.00
Service Trip Fee	\$40.00
Onsite Support Fee/Van (First Hour)	\$50.00
Onsite Support Fee/Van/Extended (per Half Hour)	\$25.00
Onsite Support/Van/After Hours	\$80.00
Onsite Support/Bucket Truck (First Hour)	\$70.00
Onsite Support/Bucket Truck/Extended (per Half Hour)	\$35.00
Onsite Support/Bucket Truck/After Hours	\$95.00
Reinstall Fee	\$50.00

Miscellaneous Fees

Voice Activation Fee	\$49.95
E-911 Fee (Monthly)	\$ 1.50
USAC User Fee (Monthly)	\$ 5.85
Wire Maintenance (Monthly)	\$ 4.00
Phone Number Change Fee	\$ 9.50

Unreturned/Damaged Equipment Fees

HD Set Top Box	\$178.00
HD-DVR	\$319.00
Residential Gateway	\$175.00
Calix ONT	\$100.00
Calix Router	\$350.00
Backup Power Supply	\$66.00
Remote Control	\$15.00

Other Fees

Reconnect Fee Non-Pay/Voice	\$25.00
Reconnect Fee Non-Pay/Video	\$25.00
Reconnect Fee Non-Pay/Internet	\$25.00
Returned Check Fee	\$30.00
Collection Fee	\$10.00
Late Payment Fee	5% of first \$250; 1% above

CONTACT US

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Visit us on the web at:
www.nuconnect.com



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Residential Broadband

Internet - Premium WiFi - Home Phone